

Markham, Peter G

om: Hunter, Paige P Col MIL US USAF <paige.hunter@us.army.mil>
Sent: Wednesday, October 03, 2012 11:43 AM
To: Markham, Peter G
Subject: Betty Haddad comments

Peter,
I met with Betty Ireland, and her assessment was: overall good response by the State and local agencies. Her concern was conflicting reports of responsibility by responding agencies. For example, when she and her neighbors asked AEP who was responsible for removing the trees impacting the lines, some told her AEP, some said City, and others just didn't know. (about a week later, the City removed the tree debris). She was also concerned there was no response to a hazardous materials spill from a large generator. She and her neighbors were told the liquid was hazardous, and to stay clear, but no one from AEP responded to contain or clean it up. Children in neighborhood were at risk, etc. Her other concern was a lack of communication from AEP on a planned power outage in the area of the Bridge Road merchants approx a week after the storm. Power went out, and no information on cause or duration was forthcoming. She finally discovered it was planned by AEP to allow Rite Aid to connect their generator. She met with head of AEP and discussed with him. That was about all she discussed with me. She was pleased to have been included in our AAR effort.

Let me know when you need help with the report.
Thanks,
Paige

Markham, Peter G

From: Patti Hamilton <patti@wvaco.org>
Sent: Thursday, December 13, 2012 11:47 AM
To: Markham, Peter G
Subject: Late recommendation

I received this yesterday from Preston County:

The biggest thing that I think we encountered in both storms is the lack of generators for critical infrastructure. Water is critical and a necessity. Most of the water plants (municipal and PSD) do not have a generator or generators to handle their systems. We ran into this both times. Luckily we do have the mobile ones at our office to deploy, but we just don't have enough to sustain every location. We ran into the Windy Hill Village problem both times as well. If they have patients dependent on oxygen and with special needs then they should have one as well. In June it was extremely hot and the sick and elderly benefited from air conditioning. During Hurricane Sandy, it was the opposite and they needed heat. We were also faced with the issue of even getting the generator in place at Windy Hill due to weather / ground conditions. They advised us that they either had to have a generator soon or 30 some people would have to be transported. This would have been almost impossible with the road conditions and lack of transport units due to handling an excess of other emergent calls for service. I hope this will give you something to add to their list. Let me know if you need anything else.

Thanks! Patti Hamilton

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